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# Effectiveness, structure, and content of nurse counseling in gynecologic oncology: a systematic review

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# Abstract

**Background:** Gynecological pre-cancer and gynecological cancers are considerable diseases in women throughout the world. The disease and treatment lead to numerous biopsychosocial issues. To improve the outcomes of affected women, several counseling interventions have been tested thus far in nursing research. These interventions target different endpoints and are composed of various structural and content components. The purpose of this research was to systematically review the effectiveness of nurse counseling on any patient outcomes tested so far in gynecologic oncology before, during and after treatment and to explore structure and content components.

**Methods:** Experimental, quasi-experimental, and pre-experimental studies assessing the effectiveness of nurse counseling in women with gynecological neoplasia were searched for in PubMed<sup>®</sup>, CINAHL<sup>®</sup>, PsychINFO<sup>®</sup>, Cochrane<sup>®</sup>, and EMBASE<sup>®</sup>. Reference lists were hand-searched and relevant authors were contacted. Moreover, the evidence level and methodological quality of the included studies were assessed. Afterwards, the effect of nurse counseling on each identified patient outcome was narratively analyzed. To identify the structural and content components of the included interventions, a structured content analysis was performed. Finally, it was determined which components were associated with favorable outcomes within the included studies.

**Results:** Seven experimental and three pre-experimental studies, reporting the effects of 11 interventions on a total of 588 participants, were eligible. No study investigated women with pre-cancer. Three studies had a high, five a moderate, and two a low methodological quality. Positive effects were found on quality of life, symptoms, and healthcare utilization. Eight structural components and four content components composed of various sub-components were identified and linked to specific effects.

**Conclusions:** The current evidence base is fragmented and inconsistent. More well-designed, large-scale studies including women with pre-cancer are warranted. Most convincing evidence indicates that nurse counseling can improve symptom distress. Components associated with the most trustworthy effects include nurses with an academic education; repeated and individual consultations during and after active treatment; structured, tailored, interdisciplinary orientated, and theoretically based counseling concepts; specific materials; comprehensive symptom management; and utilization of healthcare services. Healthcare providers and researchers can use the findings of this review for the systematic development of nurse counseling in gynecologic oncology.

Keywords: Systematic review, Oncology nursing, Female genital Neoplasms, Counseling, Patient education as topic

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#### Background

Women with gynecological neoplasia are affected by cellular changes in the female reproductive organs, such as the uterus, ovaries, cervix, vulva, and vagina. These cellular changes can be based on precancerous (e.g., cervical intraepithelial neoplasia) or cancerous (e.g., cervical cancer) neoplasia. They represent considerable diseases in women all over the world with an annual incidence of 1 to 2% for gynecological pre-cancer [1-3] and of 14.5 to 22.1% for gynecological cancer [4]. Especially if left untreated, some pre-cancers may develop into invasive cancer [5, 6]. Due to this linkage, some precancerous conditions (e.g., vulvar intraepithelial neoplasia grade III) are incorporated as carcinoma in situ [7, 8] in the international classification of specific gynecologic cancer forms. Pre-cancers are usually detected by abnormal clinical, cytological (e.g., Papanicolaou's test), or human papillomavirus findings which require further examination by colposcopy and/or biopsy to gain a certain diagnosis [9, 10]. For gynecological cancer, various diagnostic procedures, from imaging techniques to histological examinations, are available. After diagnostic clarification, appropriate medical treatment (e.g., surgery) and care [3, 10, 11] is scheduled for women of both conditions, within the same cancer-specialized healthcare settings and performed by the same oncological healthcare providers [12-14]. The disease and treatment leads to similar biopsychosocial symptoms for women of both conditions [15], including pain, fatigue, and anxiety affecting quality of life [12, 13] and issues of women's health, such as femininity, sexuality, and intimate relationships [16-18]. Qualitative studies, in particular, indicate that affected women need specific counseling regarding their concerns [19–22].

Several studies have so far evaluated the effect of nurse counseling in women with gynecological neoplasia. The study interventions are comprised of various structural and content components that cover a broad range in terms of the intervention provider, the time frame, the mode of delivery, and the content provided. Studies concerning pre-cancer have primarily investigated women who were scheduled for colposcopy to further diagnose preliminary findings (e.g., [23]). In women with gynecologic cancer, several intervention studies (e.g., [24-26]) and the systematic review by Cook et al. [27] are available. However, the systematic review focuses solely on the impact of specialized nurses on selected outcomes (quality of life, patient satisfaction, psychological outcomes) and in a brief section on specific structural components (time frame, mode of delivery).

Thus, the effectiveness of nurse counseling on different patient outcomes in women with gynecological neoplasia, as well as the structural and content components of these counseling interventions, have not been comprehensively reviewed to date. To inform future research and healthcare providers about the current evidence base in this area, this review aims to:

- (1) explore the impact of nurse counseling on different patient outcomes,
- (2) identify structure and content components of interventions tested so far, and
- (3) determine which components are associated with favorable outcomes.

#### Methods

#### Search and screening strategy

A comprehensive literature search [28, 29] was performed in PubMed<sup>®</sup>, CINAHL<sup>®</sup>, PsychINFO<sup>®</sup>, Cochrane<sup>®</sup>, and EMBASE<sup>®</sup> until July 2016. The search strategy (Fig. 1) was developed for PubMed and then adapted for all other databases. To identify additional studies, reference lists of relevant articles were hand-searched and authors contacted.

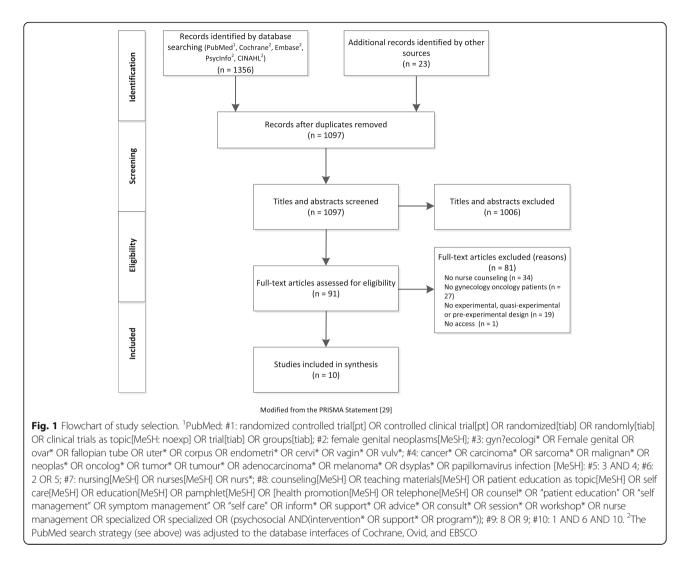
Inclusion criteria for retrieved records were English publications of experimental (randomized controlled trials), quasi-experimental (pretest-posttest studies and time series with non-equivalent comparison groups), or pre-experimental (one-group pretest-posttest studies and posttest-only studies with comparison groups) studies assessing the effectiveness of nurse counseling. Nurse counseling was defined as a problem-solving approach to support patients by a voluntary, interaction-intensive orientation, planning, and decision process. All outcomes of women with gynecological pre-cancer confirmed by colposcopy/biopsy (cervical, vulvar, or vaginal intraepithelial neoplasia) or with gynecological cancer (of the cervix, vulva, vagina, endometrium, ovary, or fallopian tube) were eligible. Interventions not mainly provided by a nurse and those designed for palliative patients, children, or adolescents were excluded.

#### Study selection

After removing duplicates, two authors (SR and AK) independently screened the titles and abstracts of all records and, subsequently, the full-text versions of all remaining records for eligibility. They documented the inclusion and exclusion criteria for each study and discussed disagreements until consensus was reached.

#### Assessment of study quality

Subsequently, the two authors independently assessed the methodological quality of included studies, whereby a statistician supported the appraisal of appropriate statistical analysis. Experimental studies were assessed with the Joanna Briggs Institute 2014 [30] (JBI) tool for *Randomized Control/Pseudo-randomized Trials* and for all other studies, the JBI tool for *Descriptive/Case Series Studies* was appropriate (Additional file 1). The sum



quality score for each study was converted into percentage values and interpreted in accordance with studies based on similar methodologies (e.g., [31, 32]). Values from 0 to 49% were defined as of low methodological quality, and those from 50 to 79% and from 80 to 100% as of moderate and high methodological quality, respectively. The two authors compared their assessment results against one another and discussed any disagreement until consensus was reached. Finally the evidence level (Additional file 2) of each included study design was determined with the JBI classification [33] (from level 1, experimental designs, to level 4, observationaldescriptive designs).

#### Data extraction

After this assessment process, the first author extracted the characteristics and results of all included studies and contacted the study authors to gather any missing information in this regard.

#### Methods of synthesis

For data synthesis, the effect of nurse counseling on each identified patient outcome was narratively analyzed regarding (1) direction of the effect, (2) consistency of the effect across studies, and (3) strength of the evidence for the effect (evidence level, study quality) in accordance with the systematic review methodology [28, 34]. To identify structural and content components, the study reports of included studies were analyzed with a structured content analysis [35, 36]. Identification of structural components was directed by the question of how nurse counseling was performed (who counseled whom, where, when, how often, how long, with what, and under which counseling concept?). In contrast, identification of content components was driven by the question of *what* themes were addressed during nurse counseling (what was counseled?). Throughout the process, the category system (main and sub-components of nurse counseling) was developed by a deductiveinductive strategy. Main components were developed by

deduction from the above mentioned questions, whereas sub-components were formed by induction and deduction (by consultation of similar work (e.g., [27, 37, 38]) and literature-based conceptualizations (e.g., [39, 40]). Coding was performed at the level of paragraphs, phrases, and words by progressively summarizing the material. Data synthesis is presented by a description of the category system that emerged, the frequency of the components, and their association with effects on specific patient outcomes under consideration of the best available evidence (by evidence level and study quality).

#### Results

#### Summary of included studies

The literature search yielded 1356 records, from which ten studies could be included (Fig. 1). Seven investigations were experimental level 1 studies [25, 26, 41-45] and three were pre-experimental level 4 studies [46-48]. Three studies were of high [25, 43, 44], five were of moderate [26, 42, 45, 47, 48], and two were of low methodological quality [41, 46]. The interrater-reliability of the two authors who assessed the methodological quality was substantial (Cohen's kappa = 0.84). Experimental trials suffered mostly from blinding of participants and an appropriate intention-to-treat approach. Pre-experimental trials mostly lacked strategies concerning confounding factors and an appropriate intention-to-treat approach (Additional file 3). The samples of three studies were considered as small, with fewer than 30 participants per study group [26, 42, 48] and therefore at risk for introducing type II errors. The studies by McCorkle et al. [43, 44] and by Donovan et al. [25] provide the best available evidence. Across all included studies, a total of 588 participants were investigated. Participants with various gynecological cancer sites were investigated most frequently [26, 41, 42, 45]. However, none of the studies included women with pre-cancer confirmed by colposcopy/biopsy. Across all included studies, 11 interventions were tested in total: the two reports of McCorkle et al. [43] and [44] address the same intervention, and each of the studies by Liu et al. [48] and Nolte et al. [45] examined two interventions. Two studies [45, 48] compared different counseling interventions against each other, while all others compared counseling with usual care. Of the ten authors contacted, six provided additional information. Study and intervention characteristics, effectiveness results, evidence level (thereinafter referred to as experimental or pre-experimental study), and study quality are presented in Table 1.

#### Effects of nurse counseling

The effectiveness of nurse counseling is described in four main outcome groups: quality of life, symptoms, self-care performance, and healthcare utilization. The outcome group 'quality of life' refers to all reported effects of nurse counseling on quality of life total scores (such as overall quality of life) and quality of life sub-dimensions (such as cognitive or emotional quality of life dimensions) as measured and defined by the quality of life questionnaires used within the included studies. In distinction to the 'symptom' outcome group it is noteworthy that some quality of life measures used in the included studies contain questions about the occurrence of specific symptoms (e.g., [26]). For data synthesis it was not feasible to reconstruct which effects on symptoms were observed in these quality of life measures and to subsume them under the 'symptom' outcome group since studies did not report findings of single items. The outcome group 'symptoms' includes all reported effects of nurse counseling on physical and psychosocial symptoms outside quality of life measures as well as on the symptom severity, symptom distress, symptom consequences and symptom controllability of physical and psychosocial symptoms in general. In the outcome group 'self-care performance' only the performance of patients regarding physical symptoms was described in the included studies. Finally, the outcome group 'healthcare performance' refers to all reported effects of nurse counseling on the number of hospitalizations, oncology outpatient visits, emergency room visits, and primary care visits. The results are separated in each of these groups by experimental and pre-experimental studies.

#### Quality of life

In none of the experimental studies 'functional' [42], 'emotional' [26, 42], 'social' [26, 42], or 'sexual' [26] quality of life dimensions improved significantly with nurse counseling (Additional file 4). These results are based on moderate study quality [26, 42]. Contradictory results appeared in overall quality of life, as well as in the 'physical' and 'cognitive' aspects. Two studies with moderate quality observed significant positive effects on overall quality of life [26, 42], but not on the 'physical' and 'cognitive' dimensions. Conversely, the study by McCorkle et al. [43], with high methodological quality, reported no significant effects on overall quality of life, but did report effects on the 'physical' and 'cognitive' dimensions. Like all other studies, the pre-experimental study by Cox et al. [46], with low methodological quality, found no significant improvement of the 'social' and 'functional' aspects; similar to some of the other studies, it observed no effects on overall quality of life [43] and 'physical' aspects [26, 42], and, however, it was the only study that found significant improvements in 'emotional' quality of life dimensions.

#### Symptoms

Physical symptoms were measured in one pre-experimental study. The study was of moderate quality and compared

	Participants	Interventions Structure components	ls omponents	Content components	oonents	Outcome measures Variables –	Time points	Results	Study quality <sup>a</sup>	Evidence level <sup>b</sup>
RCT Repeated measures	Patients with gynecological cancer	Provider/ receiver	Nurse (not specified)/ patients	Disease	Psychosocial symptoms	Niedsures Sexual satisfaction – Golombok	$T_1$ : pre-surgery $T_2$ : 12 weeks post-surgery	Significant     improvement     in intervention	Low	10
Experimental	N = 70 Intervention – Home Care Service: n = 35 Attention control: n = 35	Time frame	Repeated consultations before, during, and after active treatment	Treatment	Psychosocial symptoms	Rust Inventory of Sexual Satisfaction (GRISS)		group at $T_2$ in overall sexual satisfaction ( $p = .001$ ) and in its subscales 'sexual non-		
	Age: M = 49 43% ovarian, 43% endometrial, 14% cervical cancer	Mode of delivery Format & setting	Face-to-face Individual counseling; clinic & home	Symptom Management	Symptom etiology; symptom prevention; symptom treatment			communication, 'anorgasmia', 'avoidance', 'vaginismus', 'dissatisfaction', and 'non-		
		Materials	Symptom- management guideline; individual care plans	Resources	Social network			sensuality' (all p < .05) • No significant improvement in the "infrequency of sexual contact"		
		Concepts	Structured & tailored counseling					subscale ( $p = .77$ )		
RCT Mixed methods Feasibility	Patients newly diagnosed with gynecological cancer scheduled	Provider/ receiver	Non-APN with academic education/ patients	Disease	Etiology; physical and psychosocial symptoms	Quality of life – Traditional Chinese Functional	T <sub>1</sub> : pre-surgery T <sub>3</sub> : 8 weeks post-surgery T <sub>3</sub> : 8 weeks	<ul> <li>No significant group differences in overall quality</li> </ul>	Moderate 1c	<b>b</b>
study Repeated measures Experimental	for surgery N = 26 Intervention – psychoeducational program: n = 13 Attention control:	Time frame	Repeated, long consultations before, during, and after active treatment	Treatment	Therapeutic procedures; physical and psychosocial symptoms	Assessment of Cancer Therapy- General Sexual functioning – Sexual	post-surgery T <sub>1</sub> : pre-surgery T <sub>2</sub> : post-surgery T <sub>3</sub> : 8 weeks post-surgery	of life and its 'physical', 'functional', 'emotional' and 'social' subscales, in sexual		
	n = 13 Age: $M = 51$ 31% cervical, 54% uterine, 15% ovarian cancer	Mode of delivery Format & setting	Face-to-face & phone Individual & group counseling;	Symptom Management	Symptom prevention; symptom treatment	functioning- Vaginal changes Questionnaire Uncertainty – Mishel's		functioning, in overall uncertainty and its 'ambiguity', 'complexity',		
		Materials Concepts	clinic no materials Structured & tailored; theoretical basis	Resources	Personal capabilities; social network; healthcare	Uncertainty in Illness Scale Anxiety/ depression – Hospital Anxiety & Depression		and ' unpredictability' subscales, in anxiety and depression, and in social support		

	4c						1				
	Low						High				
- Significant improvement at $T_2$ in intervention group in the uncertainty subscale 'inconsistency' ( $p = .026$ )	<ul> <li>No significant improvement in overall quality of life and its</li> </ul>	'physical', 'functional', 'social', and 'symptoms' subscales (all ${\cal D} > .05)$	Significant     improvement in	the emotional quality of life subscale ( $p = .016$ )	• Patient satisfaction and experience high ( $M = 8.24$ , $SD = 2.0$ ) at $T_2$ (no pretest scores	provided)	Significant     improvement of     symptom distress     over time (p =	037) and of symptom severity at $T_1$ in intervention group ( $p = .058$ )	group differences in symptom	consequences or symptom controllability (all	<i>p</i> > .05) • Patients highly satisfied with
	T <sub>1</sub> : after chemotherapy completion T <sub>2</sub> : 10 months	from baseline					T <sub>1</sub> : pre- intervention T <sub>2</sub> : 2 weeks post-intervention	13: 6 weeks post- intervention		T <sub>3</sub> : 6 weeks post- intervention	
Social support – Medical Outcomes Study Social Support Survey	Quality of life – FACT Ovarian (FACT O) Patient	experience and satisfaction -self-designed patient experience and	satisfaction questionnaire				Symptom outcomes – <i>Symptom</i> <i>Representation</i>	Questionnaire (SQR)		Satisfaction with intervention	– self-designed questionnaire
	Etiology; diagnostic procedures	Physical and psychosocial symptoms		symptom treatment	Personal capabilities; social network; healthcare	services	Physical and psychosocial symptoms	Physical and psychosocial symptoms		symptom assessment; aoal setting	& planning; symptom prevention/
	Disease	Treatment	Symptom Management		Resources		Disease	Treatment	Symptom Management		
	APN with academic education/ patients	Repeated, short consultations after active treatment	Phone	Individual counseling	Symptom- assessment tool; symptom- management guideline; leaflets	Structured & tailored counseling; inter- disciplinary orientation	Non-APN with academic education/ patients	Repeated consultations before, during, and after active treatment	Internet	Individual counseling	Symptom- assessment tool;
	Provider/ receiver	Time frame	Mode of delivery	Format & setting	Materials	Concepts	Provider/ receiver	Time frame	Mode of delivery	Format & setting	Materials
	Patients with ovarian cancer having completed	chemotherapy Telephone follow- up on chemotherapy symptom	N = 56	Age: M = 62			Patients with persistent or recurrent ovarian cancer	N = 65 Intervention – Web-based symptom management: n = 33	<i>Control: n</i> = 32 Age: <i>M</i> = 56		
	One-group pretest- posttest Case series	Pre- experimental					RCT Waitlist- control Pilot study	Repeated measures Experimental			
	Cox et al. 2008 [46] United Kingdom						Donovan et al. 2014 [25] USA				

			symptom- management guidelines; individual care plans		treatment; evaluation & modification			intervention and web-based delivery ( <i>Mdn</i> not provided)
		Concepts	Structured & tailored; interdisciplinary orien-tation theoretical basis;	Resources	Personal capabilities; healthcare services			
st-only uivalent rison	Posttest-only Patients with with cenvical cancer nonequivalent who had radical comparison hysterectomy	Provider/ receiver	Intervention I & II: non-APN without academic education/patients	Disease	Intervention I & II: no content	Knowledge about Foley care & bladder training – s <i>elf</i> -	T <sub>1</sub> : at discharge T <sub>2</sub> : at readmission 2 weeks later	<ul> <li>Significant improvement of knowledge in intervention I at T<sub>1</sub></li> </ul>
	00							

T<sub>2</sub>: at readmission 2 weeks later 2: 6 weeks post-Γ<sub>1</sub>: pre-surgery surgery Organization for Jrinalysis, urine Quality of life – raining – *selt*questionnaire performance questionnaire catheter selfcare – selfaboratory European designed designed culture – of Foley Home ecords. Not specified evaluation & Intervention Intervention Intervention assessment; prevention; symptoms treatment; symptom symptom symptom I & II: no Physical content modif |⊗ || Management | & II: Treatment Symptom Resources APN with academic Disease education/patients, education/patients Time frame Intervention I & II: Intervention I & II: Intervention I & II: Intervention I & II: individual; clinic Intervention II: Intervention I: consultations during active face-to-face counseling treatment structured Repeated amilies leaflet none Format & Concepts Provider/ Materials Mode of delivery receiver setting program for lower program for lower cancer and major urinary tract selfurinary tract selfmaterial: n = 11Intervention II – care by a head nurse + written I – Educational care by a staff gynecological hysterectomy Patients with nurse: n = 9 Educational Intervention N = 20

experimental

Pre-

## pelvic surgery Intervention – Clinical Nurse ntervention: Specialist i N = 36Experimental methods Repeated measures Mixed Å

Moderate 1c

Significant

life (p = .04) in the intervention group

I3: 12 weeks -: 14 weeks post-surgery r<sub>5</sub>: 24 weeks

Research and

reatment of

Therapeutic

Treatment

post-surgery

Cancer Quality

Questionnaire

of Life

psycho-social

before, during, and

after active

treatment

consultations

Repeated

Time frame

symptoms

procedures;

EORTC QLQ-

30)

Symptom symptom symptom treatment

Symptom

Face-to-face

Mode of

delivery

Control: n = 17

n = 19

Age: M = 50

etiology;

Management

prevention;

counseling; clinic &

home

Individual

Format &

setting

Resources

Leaflets

Materials

overall quality of improvement in

and 'sexual' quality of life subscales, as

well as in sexual

functioning (all

p > .05

'cognitive', 'emotional', 'social',

oost-surgery

group differences

No significant

in the 'physical',

 Table 1 Study and intervention characteristics (Continued)

Moderate 4b

at T<sub>2</sub> in performance

group differences

(p = .004), but not

at  $T_2$  (p = .71)

Observational-

group

descriptive Repeated measures

study

No significant

at home, urinalysis,

or urine culture

(all p > .05)

	jh 1c						u E	Moderate 1c	
	Significant High improvement of uncertainty	concerning ambiguity ( <i>p</i> = .018), symptom distress ( <i>p</i> < .001), 'physical' and 'cognitive' quality of life	subscales (all <i>p</i> < .001) over time in intervention	group • No significant aroup differences	over time in overall quality of life and depression (all <i>p</i> > .05)		- Significant less High primary care visits in intervention group $(\rho < .001)$ - No significant group differences in hospitalizations, oncology outpatient visits, and emergency room visits (all $\rho > .05$ )	es and	self-esteem (all p > .05)
T <sub>3</sub> : 12 weeks post-surgery T <sub>5</sub> : 24 weeks post-surgery	T <sub>1</sub> : 24-48 h post-surgery T <sub>2</sub> : 1 month	post-surgery T <sub>3</sub> : 3 months post-surgery T <sub>4</sub> : 6 months post-surgery					T <sub>1</sub> ; pre-surgery T <sub>2</sub> : 6 weeks post-surgery	T <sub>1</sub> : before chemotherapy cycle 1	
Sexual functioning – Lasry Sexual Function Scale	Depression – Center for Epidemiological	stuares- Depression Scale (CES-D) Uncertainty – Ambiguity subscale of the	Mishel Uncertainty in Illness Scale	Symptom distress – Symptom	Distress Scale (SDS) Overall quality of life – Short- Form Health Survey (SF-12)		Healthcare utilization – self-designed patient questionnaire, review of medical records	Body image & self-esteem – Body Cathexis/	Self-Cathexis Scale (BCSCS)
Personal capabilities; social network; healthcare services	Physical & psychosocial symptoms	Decision- making; physical & psycho-social symptoms		symptom assessment; goal setting & nlanning:	sy provinues prevention, symptom treatment; evaluation & modification of strategies	Social network; healthcare services		Intervention I & II: no content	
	Disease	Treatment	Symptom Management			Resources		Disease	Treatment
structured & tailored; interdisciplinary orientation	APN with academic education/patients, families	Repeated consultations during and after active treatment	Face-to-face & phone	Individual counseling; clinic & home	Symptom- assessment tool; symptom- management guideline; individ- ual care plan	Structured & tailored counseling; interdisciplinary orientation; theoretical basis	cture int Corkle 9 [43]	Intervention I & II: Nurse (not specified)/patients	
Concepts	Provider/ receiver	Time frame	Mode of delivery	Format & setting	Materials	Concepts	Same structure and content like in McCorkle et al. 2009 [43]	Provider/ receiver	Time frame
	Patients with ovarian cancer following surgery	ang scheduleg for chemotherapy N = 149 Intervention – Advanced Practice Nurse intervention	+ Psychiatric Consultation- Liaison Murse	(PCLN) for women with high distress: $n = 74$	Attention control: n = 75 Age: M = 60		N = 149 Intervention: n = 74 Attention control: n = 75 Age: $M = 61$	Patients with gynecologic cancer and	chemotherapy- induced alopecia
	RCT Repeated measures	Experimental					Same study like McCorkle et al. 2009 [43]	RCT Mixed methods	Repeated measures
	McCorkle et al. 2009 [43]	Y SO					McCorkle et al. 2011 [44] USA	Nolte et al. 2006 [45] USA	

	Multicenter Experimental	N = 136 Intervention I – standard counseling:	-	consultation before active treatment		Intervention I & II: physical symptoms		T <sub>2</sub> : before chemotherapy cycle 3 T <sub>3</sub> : after		
		n = 68 Intervention II - standard counseling + videotape:	Mode of delivery Format & setting	Intervention   & II: face-to-face Intervention   & II: individual counseling; clinic	5ymptom Management	Intervention I & II: symptom etiology; symptom treatment		chemotherapy cycle 4		
		n = 68 Age. <i>M</i> = 58 Ovarian, uterine, and cervical cancer	Materials	Intervention I & II: Symptom- management guideline Intervention II: video	Resources	Intervention I & II: healthcare services				
			Concepts	Intervention I & II: structured counseling; theoretical basis						
So et al. 2006 [47] China	One-group pretest- posttest Case series –	Patients with cenvical cancer receiving brachytherapy	Provider/ receiver	Nurse (not specified)/patients, families	Disease Treatment	No content Physical symptoms	Knowledge & attitudes regarding vaginal	T <sub>1</sub> : presumably 1–2 weeks before brachytherapy T <sub>2</sub> : presumably	<ul> <li>Significant improvement of knowledge from pre-intervention to</li> </ul>	Moderate 4c
	repeated measures Pre-	Education program on vaginal	Time frame	One-time, long consultation before active treatment	Symptom Management		douching – self-designed auestionnaire	1–2 weeks before brachytherapy T3: admission dav	$T_2$ and from pre- intervention to $T_3$ ( $p < .001$ ) • Significant	
	experimental	douching: N = 30	Mode of delivery	Face-to-face		assessment, symptom prevention;		brachytherapy	improvement of attitudes towards	
			Format & setting	Individual counseling (presumably); clinic		symptom treatment			sen-care rrom pre-intervention to T <sub>2</sub> ( <i>p</i> < .001), but not from pre-	
			Concepts	Structured & tailored counseling	Resources	No content			intervention to $T_3$ ( $p > .05$ )	

Table 1 Study and intervention characteristics (Continued)

quality scores ranging from 80 to 100% between the second of the second quality refers to the quality refers to experimental designs, level 3 to observational-analytic designs, level 4 to observational-descriptive studies, and level 5 to expert opinion and bench research [33]

two interventions against one another [48]. Thereby, counseling by a head nurse plus the provision of written information reduced urinary tract infection not significantly more than counseling by a staff nurse [48].

Psychosocial symptoms and issues were examined in seven research projects. In experimental investigations, no significant effects on anxiety [42], depression [42, 43], sexual functioning [26, 42], social support [42], overall uncertainty, and the uncertainty subscales of 'complexity' and 'ambiguity' [42] were found. Only the study that examined depression [43] was of high quality, whereas all others were of moderate methodological quality [26, 42]. In contrast, sexual satisfaction [41] and the uncertainty subscale of 'inconsistency' [42] improved significantly with nurse counseling. However, none of these results are based on studies with high methodological quality. Contradictory results appeared in the uncertainty subscale of 'ambiguity'. One high-quality study observed positive effects on this outcome [43], whereas another moderate-quality study did not [42]. In another moderate-quality study counseling plus a video tape improved body image and self-esteem not significantly more than standard counseling [45]. When considering pre-experimental investigations, positive effects appeared in attitude and knowledge regarding vaginal douching [47]. Moreover, knowledge about urinary catheter care improved significantly with counseling by a head nurse plus written information when compared with counseling by a staff nurse [48]. However, both studies are of low quality.

Moreover, two experimental studies with high methodological quality demonstrated positive effects of counseling on symptom distress [25, 43]. One of these studies additionally investigated symptom severity, symptom consequences, and symptom controllability [25], although only symptom severity improved significantly with nurse counseling. The results of these studies relate to physical and psychosocial symptoms, but are not distinguishable on this level.

#### Self-care performance

In the moderate-quality pre-experimental study by Liu et al. [48], counseling by a head nurse plus the provision of written information improved urinary self-care performance not significantly more than counseling by a staff nurse.

#### Healthcare utilization

In one experimental study [44] investigating healthcare utilization nurse counseling yielded significantly fewer primary care visits, but no significant group differences in the number of hospitalizations, oncology outpatient visits, or emergency room visits.

#### Structural components of nurse counseling

In total, eight main components with various subcomponents characterizing the structure of nurse counseling in gynecologic oncology were identified (see Table 2 that includes a definition for each coded component).

#### Provider and receiver

Of the studies reporting sufficient details, two interventions were provided by a non-Advanced Practice Nurse (APN) without academic education [48], two interventions were by a non-APN with academic education [25, 42], and three interventions were implemented by an APN with academic education [26, 43, 44, 46]. Three interventions were offered to women's families in addition to the women themselves [26, 43, 44, 47].

#### Time frame

The time points of intervention delivery ranged from the time before, during, and after active treatment. Two interventions were offered as one-time consultations [45, 47] and eight as repeated consultations [25, 26, 41–44, 46, 48]. Of the studies reporting information about the duration of each counseling session, one intervention can be characterized as short consultation [46] and two interventions as long consultations [42, 47].

#### Mode of delivery, format, and setting

Seven interventions were delivered face-to-face [26, 41, 45, 47, 48], one was delivered by phone [46], and one was delivered by internet [25]. In two interventions, face-to-face counseling was combined with counseling by phone [42–44]. Ten interventions employed an individual format for counseling [25, 26, 41, 43–48], and one combined individual counseling with group counseling [42]. Six interventions were offered in a clinical setting [42, 45, 47, 48], and three interventions were provided additionally at home [26, 41, 43, 44].

#### Materials

Symptom-assessment tools [25, 43, 44, 46] were used in three interventions, symptom-management guidelines in six [25, 41, 43–46], individual care plans in three [25, 41, 43, 44], leaflets in four [26, 46–48], and videos in two interventions [45, 47].

#### Concepts

Seven interventions were structured and tailored [25, 26, 41–44, 46, 47], and four interventions were structured only [45, 48]. Furthermore, four interventions had an interdisciplinary orientation towards solving patients' problems [25, 26, 43, 44, 46], whereas an explicit theoretical basis was described for five interventions (e.g., Orem's Self-Care Theory) [25, 42–45].

Structural main components	Structural sub-components	Studies containing each coded component	Components with the best available evidence
Provider <sup>a</sup>	Non-APN without academic education	[48]	
	Non-APN with academic education	[25, 42]	$\checkmark$
	APN with academic education	[26, 43, 44, 46]	$\checkmark$
Receiver <sup>b</sup>	Patients	[25, 26, 41–48]	$\checkmark$
	Families	[26, 43, 44, 47]	$\checkmark$
Time frame <sup>c</sup>	Before active treatment	[45, 47]	
	During active treatment	[48]	
	After active treatment	[46]	
	During and after active treatment	[43, 44]	$\checkmark$
	Before, during, and after active treatment	[25, 26, 41, 42]	$\checkmark$
	One-time consultation	[45, 47]	
	Repeated consultation	[25, 26, 41–44, 46, 48]	
	Short consultation	[46]	
	Long consultation	[42, 47]	
Node of delivery <sup>d</sup>	Face-to-face	[26, 41, 45, 47, 48]	
	Phone	[46]	
	Internet	[25]	$\checkmark$
	Face-to-face and phone	[42–44]	$\checkmark$
ormat <sup>e</sup>	Individual counseling	[25, 26, 41, 43–48]	$\checkmark$
	Individual and group counseling	[42]	
Setting <sup>f</sup>	Clinic	[42, 45, 47, 48]	
	Clinic and home	[26, 41, 43, 44]	$\checkmark$
Naterials	Symptom-assessment tools <sup>g</sup>	[25, 43, 44, 46]	
	Symptom-management guidelines <sup>h</sup>	[25, 41, 43–46]	
	Individual care plans <sup>i</sup>	[25, 41, 43, 44]	
	Leaflets <sup>j</sup>	[26, 46–48]	
	Videos <sup>k</sup>	[45, 47]	
Concepts	Structured counseling <sup>1</sup>	[45, 48]	
	Structured and tailored counseling <sup>m</sup>	[25, 26, 41–44, 46, 47]	$\checkmark$
	Interdisciplinary orientation <sup>n</sup>	[25, 26, 43, 44, 46]	
	Theoretical basis <sup>o</sup>	[25, 42–45]	
Content main components	Content sub-components	Studies containing each coded component	Components with the best available evidence
Disease	Etiology <sup>p</sup>	[42, 46]	
	Diagnostic procedures <sup>q</sup>	[46]	
	Physical symptoms <sup>r</sup>	[25, 42–44, 46]	$\checkmark$
	Psychosocial symptoms <sup>s</sup>	[25, 41–44, 46]	$\checkmark$
Freatment	Therapeutic procedures <sup>t</sup>	[26, 42]	
	Decision-making <sup>u</sup>	[43, 44]	$\checkmark$
	Physical symptoms <sup>v</sup>	[25, 42–48]	$\checkmark$
	Psychosocial symptoms <sup>w</sup>	[25, 26, 41–44, 46]	$\checkmark$
Symptom-management <sup>x</sup>	Symptom etiology	[25, 26, 41, 43–47]	$\checkmark$
	Symptom assessment	[25, 43, 44, 47, 48]	1

 Table 2 Structure and content components of nurse counseling in gynecologic oncology

	Goal-setting and planning	[25, 43, 44]	$\checkmark$	-
	Symptom prevention	[25, 26, 41–44, 47, 48]	$\checkmark$	
	Symptom treatment	[25, 26, 41–48]	$\checkmark$	
	Evaluation and modification of symptom management strategies	[25, 43, 44, 48]	1	
Resources <sup>y</sup>	Personal capabilities	[25, 26, 42, 46]	$\checkmark$	
	Social network	[26, 41–44, 46]	$\checkmark$	
	Healthcare services	[25, 26, 42–46]	$\checkmark$	

Table 2 Structure and content components of nurse counseling in gynecologic oncology (Continued)

<sup>a</sup>The intervention provider, including specifications and educational background

<sup>b</sup>Patients and families (partners, parents etc.) as intervention receivers

<sup>c</sup>The time points (before/during/after active treatment), frequency (one-time/repeated counseling), and duration of each counseling session (sessions up to 20 min were considered as short consultations and sessions exceeding these frames as long consultations)

<sup>d</sup>The interaction channel by which interventions are delivered to recipients

<sup>e</sup>Individual counseling is provided to patients and families, whereas group counseling is delivered to a group of patients

<sup>f</sup>The counseling location, including inpatient and outpatient clinics and patients' homes

<sup>g</sup>Any tools utilized by nurses or patients for symptom assessment

<sup>h</sup>Standardized recommendations regarding symptom self-care

<sup>i</sup>Any nursing plans regarding the care of individual patients

<sup>j</sup>Booklets by official organizations (such as Cancer Aid) and information sheets prepared by healthcare providers

<sup>k</sup>Videotapes shown or given to patients

The intervention is delivered the same way for all recipients

<sup>m</sup>The intervention is adapted to the individual needs, priorities, and meanings of recipients

<sup>n</sup>Counselors consider interdisciplinary requirements to solve patients' problems, such as collaborative and coordinative activities

°Any theoretical foundation of the counseling program (e.g., Orem's self-care theory)

<sup>p</sup>Causes of gynecological neoplasia

<sup>q</sup>Any procedures used to diagnose gynecological neoplasia, including a discussion of diagnostic results

<sup>r</sup>Disease-related physical symptoms

<sup>s</sup>Disease-related psychosocial symptoms

<sup>t</sup>Any medical therapy for gynecological neoplasia, such as surgery, chemotherapy, or radiotherapy

"Patients' decisions affecting subsequent treatment

<sup>v</sup>Treatment-related physical symptoms

"Treatment-related psychosocial symptoms

\*The management of disease and treatment-related symptoms, including their causes, their assessment, goal-setting and subsequent planning of management strategies, prevention and treatment, as well as evaluation and modification of management strategies

<sup>y</sup>Any resources of patients to cope with disease and treatment-related issues, including personal capabilities (such as personal strengths, financial resources), the social network (utilization and communication), and healthcare services (utilization and communication)

Structural components associated with significant improvements of outcomes in the studies with the best available evidence [25, 43, 44] included counseling by a nurse with an academic education providing repeated, individual consultations during and after active treatment in a structured, tailored, interdisciplinary orientated, and theoretically based manner. Furthermore symptom assessment tools, symptom-management guidelines, and/or individual care plans were utilized in these interventions. The components face-to-face counseling combined with phone counseling [43, 44], internet counseling [25], counseling of women's families [43, 44], consultations in the clinic combined with consultations at home [43, 44], and counseling before active treatment [25] were each time applied in just one of the interventions with the most trustworthy results. Consequently, the presence as well as the absence of these components was associated with specific benefits. All other components were primarily associated with non-significant improvements when taking into account for each component the best available evidence (Additional file 5).

#### Content components of nurse counseling

Data synthesis yielded four main components with different sub-components representing the themes discussed during nurse counseling (Table 2).

#### Disease and treatment

Counseling on issues pertinent to disease or treatment focused on disease etiology in two interventions [42, 46], on diagnostic or treatment-related procedures in three interventions [26, 42, 46], and on treatment-related decisionmaking in one intervention [43, 44]. Physical symptoms were addressed in nine [25, 42–48] and psychosocial symptoms in six interventions [25, 26, 41–44, 46].

#### Symptom management

Eight interventions focused on symptom etiology [25, 26, 41, 43–47], five on symptom-assessment [25, 43, 44, 47, 48], two on goal setting and planning [25, 43, 44], 11 on symptom prevention and/or treatment [25, 26, 41–48], and four on evaluation and modification of symptom-management strategies [25, 43, 44, 48].

#### Resources

How to utilize personal capabilities as resources to cope with disease and treatment-related issues was discussed in four interventions [25, 26, 42, 46]. Utilization of the social network was addressed in five [26, 41–44, 46] and utilization of healthcare services in seven interventions [25, 26, 42–46].

Content components intertwined with significant improvements of outcomes in the studies providing the best available evidence [25, 43, 44], included comprehensive counseling on the management of disease and treatmentrelated physical and psychosocial symptoms (from symptom etiology and symptom-assessment to the evaluation and modification of symptom-management strategies), as well as advice on the utilization of healthcare services. However, both the inclusion and exclusion of issues related to treatment-related decision-making [43, 44], utilization of personal capabilities [25], and utilization of the social network [43, 44] were associated with significant positive effects in these studies. All other components were primarily associated with non-significant improvements when taking into account for each component the best available evidence (Additional file 5).

#### Discussion

This systematic review included ten studies, which tested 11 interventions in total. The results are limited to women with gynecologic cancer since none of the studies investigated women with pre-cancer confirmed by colposcopy/biopsy. One reason for this could be that focusing solely on rigorously confirmed conditions may complicate recruitment and result in smaller samples, as researchers need to review the diagnostic findings of potential participants. More than half of the studies represent pre-experimental investigations, studies with low methodological quality and/or pilot studies with small samples [25, 26, 42, 46-48]. Thus, when considering level of evidence, methodological quality, and replicated findings, the most robust results indicate that nurse counseling can improve symptom distress [25, 43], but not depression [42, 43]. These results are replicated in at least one experimental study with high quality. Moreover, eight structural components and four content components of nurse counseling with different subcomponents were identified and examined on their association with positive effects.

#### Effects of nurse counseling

The quality of life results show less unequivocal evidence of good quality. The results that were replicated across studies (e.g., functional quality of life) are supported by weak evidence [26, 42, 46] and those with stronger evidence (e.g., overall quality of life) [43] are contradictory [26, 42]. The contradictory findings may be due to different quality of life measures used across studies. Some measures inquired about symptom occurrence (e.g., [26]), whereas others focused on the impact of symptoms on quality of life (e.g., [43]). Additionally, overall quality of life is based on single items in some measures (e.g., [26]) and on total scores in others (e.g., [42]). Another issue is that many study reports do not describe how an intervention may yield intended quality of life effects. Thus, few studies may have selected the most proximal measures of cause-effect relations. However, other studies of breast cancer patients also observed inconsistent effects of nurse counseling on quality of life [49–51].

One study [48] showed that physical symptoms do not improve with counseling plus an add-on (leaflet, nurses' position) when compared to standard counseling. Although this result is lacking strong evidence, it is reasonable that other factors contribute to the benefits of counseling. For example, previous research showed rather unfavorable results for the provision of written information alone [52]. The same applies to self-care performance, which also did not improve with counseling plus an add-on [48]. Overall, it is remarkable that only one study measured physical symptoms, although many interventions focused on their management [42, 43, 45-48]. It is possible that these studies evaluated them within quality of life [42, 43, 46] and symptom severity [25] measures. For psychosocial issues, it is hardly possible to draw any firm conclusions since the evidence for them is almost always weak. Most robust results indicate that nurse counseling cannot improve depression [42, 43]. This may be because that depression is a state or a personality trait [53]. A non-psychotherapeutic intervention such as nurse counseling should primarily improve depression as a state. The measures of included studies [42, 43] do not make this distinction, and thus, possibly failed to show depression state changes. However, in other studies with breast cancer patients, depression also remained unchanged with nurse counseling [49, 50, 54]. The reported improvements of symptom severity and distress [25, 43], which relate to physical and psychosocial symptoms and rely on strong evidence, indicate that nurse counseling has the potential to impact biopsychosocial symptoms. Particularly regarding symptom distress, two studies, one that employed an APN intervention [43] and one that tested a web-based intervention [25], came to the same result. This promising result was also found in previous nursing research with breast cancer patients [55].

In addition, nurse counseling seems to have few effects on healthcare utilization [44]. McCorkle et al. [44] argue that their APN intervention reduced primary care visits because it addressed women's everyday concerns, whereas emergency room visits remained unchanged because patients were encouraged to seek urgent care if necessary. Conversely, hospitalizations and oncology outpatient visits were scheduled follow-ups, which in cancer care rely on well-established, pre-defined protocols and were thus not preventable. In contrast, previous research showed reduced emergency room and hospital visits due to oncology nursing [56].

#### Structural components of nurse counseling

At least two-thirds of the interventions were implemented repeatedly [25, 26, 41-46, 48], face-to-face [26, 41-45, 47, 48], in an individual format [25, 26, 41, 43-48], in the clinical setting [25, 26, 41–48] with timely proximity to active treatment [25, 26, 41-45, 47, 48] and thereby involved structured and tailored counseling [25, 26, 41-44, 46, 47]. These components were also very common in previous work [27, 57] and are probably seen as part of a feasible, sustainable intervention structure. Around active treatment, patients have many clinical appointments, illnessrelated concerns, and self-care needs [19, 20, 22]. Their situation is mostly too complex and fluctuates too much for one consultation, and in the clinic, nurses can address patients' questions after physician appointments. Of these rather frequently used components, repeated, individual consultations offered during and after active treatment, and delivered as both structured and tailored interventions, yielded the most robust improvements [25, 43, 44].

In contrast, few interventions involved home [26, 41, 43, 44], group [42], phone [42–44, 46], or internet [25] counseling, additional family members [26, 43, 44, 47], or symptom assessment tools. The common absence of symptom assessment tools is noteworthy, since many interventions focused on symptom management [25, 26, 41-48]. However, many of these components (e.g., phone counseling) can bridge critical transitions (e.g., discharge), between the clinical and home settings, but some might be difficult to implement (e.g., home counseling). Remarkably, these components were most often present in interventions with academically educated nurses [25, 26, 42-44, 46], who are probably more familiar with sophisticated, innovative approaches and roles. In this context, it must be emphasized that this provider specification, as well as the utilization of symptom assessment tools [25, 43, 44], were among those components that were associated with the most trustworthy effects.

#### Content components of nurse counseling

Most frequently, counseling addressed treatmentrelated physical symptoms [25, 42–48], symptom etiology [25, 26, 41, 43–47], symptom prevention and/or treatment [25, 26, 41–48], and utilization of healthcare services [25, 26, 42–46]. Nurses and patients may see these themes as being at the core of nursing practice and competence. Moreover, many interventions were carried out around the time of active treatment [25, 26, 41–45, 47, 48], during which questions, such as what physical symptoms should be expected, and how they develop, how they are preventable and treatable, may have been more prominent than other themes. All these frequently used components were associated with significant effects in the studies providing the best available evidence [25, 43, 44].

In few interventions, counseling included disease etiology [42, 46], diagnostic or treatment-related procedures [26, 42, 46], treatment-related decision-making [43, 44], as well as goal setting and planning within symptom management [25, 43, 44]. Interestingly these themes were only discussed in interventions with academically educated nurses. We assume that disease and treatment-related issues (e.g., diagnostics) were not addressed in other interventions because they are traditionally more assigned to physicians' competence. In particular, health-related decision-making can be an important theme when patients are in a dilemma to help them determine which options represent the most satisfying outcome for them [58]. However, in the most trustworthy studies, symptom-management was addressed comprehensively [25, 43, 44], whereas both the inclusion [43, 44] and exclusion [25] of health-related decision-making was associated with positive effects.

#### Limitations

The results of this systematic review are limited to women with gynecologic cancer and our restrictive definition of pre-cancer excluded studies concerning less rigorously confirmed conditions. On the one hand, it was critical to draw the line at colposcopy/biopsy-confirmed conditions, and on the other hand, it was not reasonable to exclude women with pre-cancer from the research interest of this review since they need to be considered in gynecologic oncology. Furthermore, a broad concept of counseling was adopted. Thus, included interventions can also be characterized as psychosocial or supportive programs. Additionally, preexperimental studies were eligible, even though these generally exhibit less internal validity than experimental investigations. The additional objective of identifying counseling components justified the sourcing of all available intervention studies using quantitative designs. Moreover, it was not feasible to reconstruct which effects on symptoms were observed in quality of life measures since studies did not report findings of single items. Partially limited study reporting also restricted the data synthesis regarding the structure and content of nurse counseling.

## Conclusions

The current evidence base about the effectiveness of nurse counseling appears to be too fragmented and inconsistent to establish comprehensive implications for practice. Nevertheless, the results suggest that nurse counseling ameliorates symptom distress. For women exhibiting depressive symptoms, referral to appropriate psychological services is recommended. Patient outcomes may be improved by nurse counselors with an academic education administering repeated consultations in an individual format during and after active treatment by including structured, tailored, interdisciplinary orientated, and theoretically based counseling concepts, as well as specific materials, a comprehensive management of disease and treatment-related symptoms and the utilization of healthcare services. More welldesigned, large-scale studies including women with confirmed pre-cancer, based on a theoretical model of the intervention effect thereafter translated in the selection of outcome measures, are required. Moreover, combined and innovative counseling forms involving the social environment, various tools and materials, issues touching on physicians' competence, and specific symptom management strategies remain an issue for future studies. In particular, the identified components can be used in future studies as well as by healthcare providers for the systematic development of nurse counseling as a complex intervention. Therefore, it must be carefully determined how to combine and adopt various components for specific patient groups.

#### **Additional files**

Additional file 1: Critical appraisal tools. Description of data: Standardized Critical Appraisal Checklist from the JBI. (DOCX 18 kb)

Additional file 2: Levels of evidence for effectiveness. Description of data: JBI levels of evidence. (DOCX 14 kb)

Additional file 3: Critical appraisal of included studies. Description of data: Critical appraisal of included experimental and pre-experimental studies. (DOCX 43 kb)

Additional file 4: Outcomes listed by intervention effects. Description of data: A table listing all identified outcomes by significant and non-significant improvements due to the tested interventions.) (DOCX 67 kb)

Additional file 5: Structure and content components associated with significant and non-significant effects. Description of data: A table listing all components by their effects on all measured outcomes within included studies. (DOCX 565 kb)

#### Abbreviations

APN: Advanced practice nurse; JBI: Joanna Briggs Institute; MAStARI: Meta analysis of statistics assessment and review instrument; MeSH: Medical subject heading

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#### Availability of data and materials

SPSS® files and Atlas.ti® files are available from the first author upon reasonable request. All other datasets supporting the conclusions of this article are included within the article and its additional files.

#### Authors' contributions

SR conceptualized the study and performed the literature search. SR and AK conducted the study selection of all retrieved records by the inclusion and exclusion criteria. SR and AK assessed the methodological quality of all included studies. SR performed the data synthesis. AK, HM, and BS reviewed the data synthesis. SR drafted the manuscript. AK, HM, and BS revised the manuscript. All authors read and approved the final manuscript.

#### Authors' information

This systematic review is part of the PhD project of SR, supervised by HM and SB.

#### Ethics approval and consent to participate

Not applicable.

#### **Consent for publication** Not applicable.

# Competing interests

The authors declare that they have no competing interest.

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